Dialysis Communication Record

Paul Howells RN, BSN, MBA, CNN

Susann R. Groller RN, BSN, MBA
Lehigh Valley Health Network, Susann.Groller@lvhn.org

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A Losing Season:

Pre-Game Warm-Up:

Gap Analysis

- During a two week observation period the following trends were noted:
  - Phosphate Binders were not given with meals
  - Carbohydrate Counting Insulin Coverage was not given prior to patient arrival in dialysis
  - Refrigerated medications, skin care products, or specialty care items were not sent with patient
  - Dialysis staff was not aware of patients requiring air-borne isolation
  - The existing Dialysis Communication Sheet was altered by nursing units

A New Playbook:

Rationale for Revision of Form

- JC recommendation on hand-off communication
- Enhance culture of safety
- Create consistent practices at all sites
- Create standardized hand-off method and form
- Ensure consistency in administration of medications
  - Insulin
  - Phosphate Binders
- Ensure required items would accompany the patient to dialysis
  - Chart
  - Medications
  - Skin care products

A Winning Season:

New Dialysis Communication Record

References